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PERSONAL SUMMARY



I am an aspiring UX Designer looking for my first junior role. I aim to design seamless and easy-to-navigate systems to ensure users have the best experience.

KEY SKILLS



* User Research
* Prototyping
* User Personas
* Wireframing
* Usability Test
* UI Design



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PROFESSIONAL EXPERIENCE



**UX Student**

**CareerFoundry | Sep 2021 – Present**

Portfolio: [www.juliazhuux.com](http://www.juliazhuux.com)

expert app: <https://www.juliazhuux.com/homepage/project-one-ephnc-j2dtm>

**Project overview**

expert is an app designed to help job seekers ace their job search journey starting from resume writing to interview practice with real-life experts. This app is specially designed for fresh graduates or someone who has not had to look for a job in a long time.

**Role**

Sole UX/UI Designer

**Key Responsibilities**

* Conducting competitive analysis to compare similar products
* Recruiting participants for interview and usability test
* Creating user personas
* Wireframing
* Prototyping from low fidelity to high fidelity
* Conducting usability test
* Iterating prototype based on users’ feedback
* Creating design system

EDUCATION & TRAINING



**Oct 2021 – Sep 2022**

**CareerFoundry**

Immersive UX Design with Front-End Specialization

INTERESTS



* UI Design
* Front-End Development
* Reading

PROFESSIONAL EXPERIENCE



**Tools**

* Figma
* Canva
* Miro

**Reception**

**HCF Eyecare | April 2021 – Present**

The objective of my role is to ensure customers have an exceptional experience.

**Key Responsibilities**

* Answering all incoming calls
* Handling escalations
* Providing prompt, courteous, and correct response to all enquiries received
* Managing appointment book
* Raising accounts and receipt payments
* End-of-month stocktake
* Performing general administration duties

**System Application**

* Optomate
* Microsoft Suite

**Records Officer (Contract)**

**HealthShare |October 2020 – March 2021**

The objective of my role is to ensure medical records are scanned and uploaded to the database efficiently.

**Key Responsibilities**

* Scanning and uploading medical records
* Ensuring records are uploaded accurately
* Attaching relevant information on the database

REFERENCES



Available upon request.

PROFESSIONAL EXPERIENCE



**Reception**

**NSW Ministry of Health | August 2019 – October 2020**

The objective of my role is to ensure all visitors have an exceptional experience.

**Key Responsibilities**

* Answering all incoming calls
* Handling escalations
* Greeting and assisting all visitors
* Operating a busy switchboard
* Booking couriers
* Distributing incoming mail
* Sorting outgoing mail
* Performing general administration duties

**System Application**

* myKastle
* ServiceNow
* Microsoft Suite